

We can bolster the capacity and enhance the capabilities of new, growing and established internal workplace investigation teams.

Through a retainer arrangement, large organisations can tap into the deep experience and expertise of our workplace investigation specialists across all, or a mix, of our service offerings.

Retainer arrangements provide a dedicated resource for your team to draw upon, particularly when workloads spike or when overly complex or sensitive issues arise.

OUR APPROACH

We can tailor a retainer arrangement to your organisation's needs and adjust the service mix as your team matures.

OUR SERVICES



Boosting your team with our experts provides extra resources as needed, and peace of mind.

NEW

We support teams, including new teams, with:

- all types of investigations
- establishing or reviewing complaint handling and investigation processes, including template communications and reports
- preliminary assessments and desktop reviews to determine if an investigation is required
- workplace reviews of teams, divisions or sites
- tailored team training
- one-on-one and group coaching
- onboarding new staff in workplace investigation processes and providing investigation skills training.

ESTABLISHED

As your team grows, we can continue to support with:

- complex and sensitive investigations
- reviews of investigations
- audits of complaint handling and investigation processes
- identification of investigation skills gaps
- providing tailored training in advanced investigation skills.

OUR PROCESS

We tailor our internal teams support to your needs based on the following four key activities:



Discuss and agree the scope of our engagement, including time allocated per week or month and the types of support required.

Assign a senior investigator to liaise with your team leader, to manage our relationship with you and deliver the agreed scope of work.

Conduct regular work-in-progress meetings.

Review the arrangement and outcomes regularly to ensure they are meeting your team's current, new or evolving needs.